

Brisbane International 2010 Ticket Conditions of Sale & Entry

Tickets are issued by Tennis Australia (TA), the organiser of the Brisbane International (BI), subject to the following conditions:

1. No refund or exchange on any ticket including complimentary tickets except in accordance with the LPA Code of Practice for Event Ticketing in Australia (www.liveperformance.com.au) and where expressly stated on ticket.
2. Sale of each ticket creates a contract between TA and the purchaser which gives the purchaser a transferable but conditional licence for admission to the Queensland Tennis Centre (QTC) for a certain session of the BI. The licence will automatically terminate if the purchaser or any subsequent transferee, without the prior written consent of TA, resells the ticket at a premium or through a broker or agent; advertises or offers the ticket for resale on the internet or in any other medium; or packages, advertises or uses the ticket for advertising, promotion or other commercial purposes (including competitions or trade promotions) or to enhance the demand for other goods or services. If a ticket is sold or used in breach of these conditions and the licence has terminated, TA has the right to deny admission to the bearer of the ticket, or to take other action, without any guarantee of a refund. Entry may also be denied if tickets are not purchased from Ticketek or other authorised points of sale.
3. Any personal information communicated to TA by the purchaser when purchasing a ticket is collected by Ticketek for the purposes of assisting with lost tickets. Further, TA may also use such personal information for direct marketing purposes in its promotion of the BI and related products. Where such use is made the purchaser will be given every opportunity to 'opt out' from receiving further direct marketing material.
4. Night session ticket holders cannot access QTC until 5.00pm. Access to the QTC auditoriums for night sessions may be delayed if day session play runs late.
5. The BI schedule/format is provisional and subject to change if necessary without notice due to adverse weather conditions or other reasons. TA reserves the right to cancel, withdraw, postpone, relocate or reschedule players and or matches. There is no guarantee of viewing any scheduled match.
6. Patrons enter QTC at their own risk and Tennis Queensland, Stadiums Queensland and TA will not be liable for any injury, loss or damage suffered by any person entering QTC, including liability for any injury, loss or damage caused by the negligence of Tennis Queensland, Stadiums Queensland or TA, or their employees, contractors or agents.
7. QTC and TA reserve the right, with reasonable cause, to refuse entry to any person or remove any person from QTC without any entitlement to a refund.
8. QTC and TA reserve the right to inspect clothing, containers and baggage intended to be brought into QTC including inspection by screening equipment.
9. Whilst at QTC, patrons are responsible for their own property. For the safety and comfort of all patrons, any item or bag that is too large to fit under a seat cannot be brought into QTC and a limit of 1 bag per person applies. All bags are subject to search and patrons are reminded to not leave bags or packages unattended at any time.
10. All promotional, commercial, political, religious or offensive items of whatever nature including, but not limited to, clothing, banners, signs, symbols and leaflets are prohibited and may not be used for display purposes or brought into QTC and its surrounding precinct.
11. For the comfort and safety of patrons and players the following items are NOT allowed into QTC:
Alcohol; animals except service animals (e.g. seeing eye dogs); any item that could be used as a weapon; audio recorders; bicycles, scooters, skateboards and roller-blades/skates; camera tripods, monopods, telephoto camera lenses with a focal strength of greater than 200mm; video cameras & handy-cams; drink & food cans; chairs &

stools; eskies & hampers; fireworks; frisbees; helium balloons; glass (including bottles); large containers in excess of 1.5 litres; flags, banners or signs larger than 1.2m wide or with handles longer than 50cm in length; musical instruments &/or amplification equipment; unauthorised advertising or marketing material or flyers; laser pointers, distress signals, whistles or loud hailers; dangerous goods and any other item prohibited by legislation.

Note: Prams and strollers are not permitted in seating areas.

12. Patrons are not to engage in any conduct, act towards or speak to any player, umpire, referee, other official or another patron in a manner which offends, insults, humiliates, intimidates, threatens, disparages or vilifies that other person on the basis of race, religion, colour, descent or national/ethnic origin.

13. Patrons must not disrupt, interrupt, or behave in any manner that causes delay to the event, distract, hinder or interfere with a player or interfere with the comfort of other patrons and their enjoyment of the BI or enter or attempt to enter any restricted area.

14. Shoes/footwear must be worn at all times.

15. Standing is not permitted in seated areas until end of games or between matches. Standing in the aisles or sitting on the stairs is not permitted at any time.

16. Patrons are not permitted to open umbrellas within the seating areas of all courts whilst there are matches in progress.

17. The use of laptops is prohibited in spectator viewing areas of all tournament courts without prior authorisation of TA Management.

18. Images of the BI taken with a camera, mobile phone or other wireless device cannot be used for any purpose other than for private and domestic purposes. Patrons cannot sell, license, publish or otherwise commercially exploit photographs. Flash photography is not permitted in seating areas. Taking video footage via any means is forbidden.

19. Making or distribution of broadcasts or narrowcasts of any images, sounds, data, results, statistics or commentary of the BI by any means in any format or media including by mobile phone or other wireless device is forbidden.

20. Patrons consent to being photographed, filmed and recorded as BI patrons, and consent to use of any such film, image or recording at the discretion of TA, its commercial partners or law enforcement agencies without compensation or notice.

NOTE: Some areas of QTC are exposed to direct sunlight and heat. Patrons should be aware that auditorium seating may be in the sun for part or all of the day. Patrons are required to take appropriate care for their hydration and sun protection.

*Please note: Ticket Conditions of Sale & Entry are subject to change from time to time.