

# **FREQUENTLY ASKED QUESTIONS – 2010 EVENT**

**Q ACCOMMODATION & TRAVEL - WHERE CAN I ENQUIRE ABOUT ACCOMMODATION / TRAVEL PACKAGES FOR THE EVENT**

A Please direct any enquiry relating to travel packages, which include airfares, accommodation and Clipsal 500 Adelaide tickets to;

**NATIONAL: TravelLink Australia (the Clipsal 500's Preferred Travel Wholesaler)**  
**440 King William Street**  
**ADELAIDE SA 5000**  
**Ph: 1300 799 342**  
**Fax: 08 8202 8686**

**INTERSTATE SUPPLIERS OF TRAVEL PACKAGES FOR THE EVENT ARE –**

**MELBOURNE -**

**SPORTSNET Holidays**  
 618 Smith Street  
 CLIFTON HILL VIC 3068  
 Email: [travel@sportsnet.com.au](mailto:travel@sportsnet.com.au)  
 Free call - 1300 888 858

**Australian Sports Tours**  
 404 Sturt Street  
 BALLARAT VIC 3350  
 Ph: 03 5332 6407  
 Fax: 03 5332 6147

**Q ACCOMMODATION – (NOT INCLUDING TICKETS)**

A Please direct any enquiry relating to Accommodation only to:

**SA Visitor and Travel Centre**  
**18 King William Street**  
**RUNDLE MALL SA 5000**  
**Ph: 1300 764 227**

**Q ACCOMODATION – HOME HOSTING**

A It has been decided that HomeStay and HomeLet options will no longer be pursued for the Clipsal 500 Adelaide 2010 Event.

**Q NEW ZEALAND - WHO ARE THE NEW ZEALAND TRAVEL PACKAGE SUPPLIERS –**

A **Gulliver's Events**  
 PO Box 505  
 AUCKLAND New Zealand  
 Ph: 0011 64 9307 8630  
 Fax: 0011 64 9307 8631

**Stars Sports Tours**  
 PO Box 2819  
 AUCKLAND New Zealand  
 Ph: 0011 64 9921 0180  
 Fax: 0011 64 9921 0181

**Williment Travel**  
 PO Box 101032, NSMC  
 AUCKLAND New Zealand  
 Ph: 0011 64 9448 0299  
 Fax: 0011 64 9415 6679

**Q AUTOGRAPHS - HOW CAN I GET SOME DRIVERS AUTOGRAPHS?**

A **Wednesday, 10 March 2010, under the Canopy, Rundle Mall, Adelaide, 12-2pm.**

V8 Supercars will be on display and star drivers from Ford and Holden will be available to autograph one item for each V8 fan. Clipsal 500 Grid Girls will support the autograph session.

It's your chance to get up close and personal with your V8 Superstars for FREE before the event starts.

An autograph opportunity sometimes arises if fans are in the V8 Supercar Paddock.  
For further info see 'Paddock Passes'.

**Q ATMS – WHERE ARE THEY LOCATED?**

A There will be 10 ATM Machines at the Clipsal 500 Adelaide in 2010.

The ATM's locations will be;

- 4 x Sahara
- 2 x CBC Concert Oval
- 2 x CBC Middle Oval
- 2 x Entrance to the Paddock

**Q ATTENDANCE - WHAT HAS BEEN THE ATTENDANCE AT PAST EVENTS?**

A	Attendance at the Sensational Adelaide 500	1999	162,000
	Attendance at the Clipsal 500 Adelaide	2000	164,000
	Attendance at the Clipsal 500 Adelaide	2001	166,800
	Attendance at the Clipsal 500 Adelaide	2002	171,200
	Attendance at the Clipsal 500 Adelaide	2003	213,600
	Attendance at the Clipsal 500 Adelaide	2004	237,400
	Attendance at the Clipsal 500 Adelaide	2005	255,600
	Attendance at the Clipsal 500 Adelaide	2006	270,300
	Attendance at the Clipsal 500 Adelaide	2007	276,900
	Attendance at the Clipsal 500 Adelaide	2008	291,400
	Attendance at the Clipsal 500 Adelaide	2009	272,800

## C

**Q CAN CAMERAS AND VIDEO RECORDERS BE BROUGHT ON TO THE TRACK?**

A Yes. For personal use only, however no shots must be sold for monetary gain.

**Q CHARITY - WHO IS THE NOMINATED CHARITY THIS YEAR FOR THE EVENT?**

A The Official Charity for this year's event is the Make-A-Wish Australia Foundation. Clipsal 500 receives numerous requests from many worthwhile charities. As a result it is the policy of The South Australian Motor Sport Board to nominate an official charity each year to benefit from exposure and fundraising opportunities pre and during the event.

**Q CHILDREN'S ENTRY - WHAT ARE THE ENTRY CONDITIONS FOR CHILDREN?**

A Children aged 14 and under are provided with free entry into the Trackside area of the Clipsal 500 Adelaide circuit when accompanied by a paying adult Trackside Ticketek ticket holder. Please note: This offer applies to Trackside Ticketek ticket holders only. Gold Grandstand ticket holders, corporate and event credential holders are ineligible for this offer. Children will not be admitted to a grandstand or corporate facility unless in possession of a grandstand/ corporate facility ticket/ credential (i.e. no children on laps).

**Conditions of Entry - The Ticketholder acknowledges that all children attending the Events must be under the supervision of an adult guardian at all times.**

**Q CONCERT – IS THERE A CONCERT AFTER THE RACE THIS YEAR?**

- A Yes. The Jim Beam TrackSounds On-Circuit Concert Series - a sensational line up of After Race Concerts – CBC Oval (at the circuit).  
 Thursday – Eskimo Joe, British India and Galleon, presented by SAFM.  
 Friday– SAFM presents to be confirmed.  
 Saturday – Stan Walker, Jessica Mauboy, Wes Carr and Tom Williams presented by SAFM and Stratco SAFM Skyshow  
 Sunday – Status Quo, Mental As Anything, Noiseworks and Ian Moss presented by Triple M.

**Q WHAT ARE THE COOL ZONES?**

- A Stay cool – 50 x special **Cool Zones** will be located around the track, which utilise state-of-the-art technology to reduce the ambient temperature by as much as 12°C. To stay cool visit a **Cool Zones**.

**Q DO I HAVE TO PURCHASE A SEPARATE TICKET TO BE ABLE TO GET TO THE CONCERT?**

- A No, Admission to the concert is included in the price of your 4-Day Event Ticket, or your Thursday, Friday, Saturday or Sunday single Trackside day ticket.

**Q CORPORATE HOSPITALITY - WHO DO I CONTACT REGARDING CORPORATE HOSPITALITY FACILITIES AT THE TRACK?**

- A All enquiries regarding Corporate Hospitality MUST be directed to:  
 Leonie Watt  
 Hospitality and Sponsorship Sales Executive  
 Ph: (08) 8306 5526  
 Fax: (08) 8306 5466  
 or via email on [lwatt@clipsal500.com.au](mailto:lwatt@clipsal500.com.au)

**D****Q DISABILITY OPTIONS - MOBILITY IMPAIRED - ARE THERE ARRANGEMENTS FOR MOBILITY IMPAIRED PERSONS AND THEIR CARERS?**

- A Yes. Tickets are available for mobility impaired persons in the following areas:

**RESERVED SEATING AREA (Includes all charges) –**

Chicane Inside  
 Hairpin

*Included in the price of the ticket, is a seat for the Carer.*

**TRACKSIDE AREA (Includes all charges) –**

Designated area situated at the northern side of Bartels Road (eastern end).

THURSDAY	\$38
FRIDAY	\$52
SATURDAY (pre-purchase)	\$72
SATURDAY (purchase at gate)	\$81
SUNDAY (pre-purchase)	\$77
SUNDAY (purchase at gate)	\$85
4 DAY SEASON PASS	\$149

*These prices include a Ticket for a Carer.*

Tickets can be purchased at Ticketek on 1300 364 001, visit a Ticketek Agency or from Clipsal 500 HQ at 191 Pulteney Street.

**MOBILITY IMPAIRED CAR PARKING**

This is available for both the above areas. A special permit is required for mobility-impaired parking. Please contact - Jane McDonough, Community Relations Officer on (08) 8306 5500 for any information regarding facilities for the disabled.

**E****Q ENTRY GATES - WHERE ARE ENTRANCE GATES LOCATED?**

A These are clearly marked on the Circuit map. This may be found on the Clipsal 500 Website, [www.clipsal500.com.au](http://www.clipsal500.com.au). A copy can be found in the Official Program, which will be on sale from newsagents and the front counter of The Advertiser, 31 Waymouth Street, Adelaide. Gate 1 is located at the Eastern end of Halifax Street, off Hutt Street.

**Q ENTRY - DO YOU HAVE TO ENTER THE CLIPSAL 500 ADELAIDE BY THE GATE PRINTED ON THE TICKET?**

A Yes. You must enter through the gate number that is printed on your ticket. This is designed to expedite ease of entry to your particular stand or facility.

**F****Q WHERE IS THE FAMILY PLAY ZONE AND WHAT IS THERE FOR CHILDREN?**

A The Family Play Zone is the designated 'dry zone' family area on the track, will again be situated adjacent to Rymill Park Lake. Between 10.00 am and 4.00 pm, Thursday, 11 to Sunday, 14 March 2010. Free entertainment will be provided for children, including the following: • Face Painting • Amusement Rides • Roving Performers

There will be shade tents and free sunblock available.

**Q 500 CLUB - WHAT IS THE 500 CLUB?**

A The exclusive 500 Club package offers premium grandstand seating and views of the V8 Supercar Pits and the start / finish line, a complete Hospitality package including food and beverage in a reserved dining facility located behind the Pit Straight Grandstand, 2 Corporate Car Park Passes, Programs and entry into the V8 Supercar Paddock.

The 500 Club offers a table of 10 persons at a cost of \$7,300 (including GST)\*

(\*Includes food & beverage – Fri, Sat, Sun only between 11.30am and 1.30pm & reserved grandstand seating Thu, Fri, Sat, Sun).

For further information regarding the 500 Club do not hesitate to contact:

Leonie Watt  
Telephone: (08) 8306 5526  
Fax: (08) 8306 5466  
Email: [lwatt@clipsal500.com.au](mailto:lwatt@clipsal500.com.au)

**G****Q GATES OPEN? - WHAT TIME DO GATES OPEN AND CLOSE ON EACH DAY OF THE EVENT?**

**A GATE OPENING TIMES**

Thursday, Friday, Saturday and Sunday all gates OPEN at 8.00 am.  
Gate 1 remains open 24 hours, with Security in attendance.

**Q GENERAL ENQUIRIES - WHERE CAN I RING FOR GENERAL ENQUIRIES ABOUT THE EVENT?**

A Telephone: (08) 8212 8500 (9.00am – 5.00pm) Monday - Friday  
Facsimile: (08) 8212 6700 (9.00am – 5.00pm) Monday - Friday  
Email: [reception@clipsal500.com.au](mailto:reception@clipsal500.com.au)  
Our website [www.clipsal500.com.au](http://www.clipsal500.com.au)

**H****Q WHAT IS HOLDEN HEAVEN?**

A 'Holden Heaven' is a special area dedicated to fans that follow the Holden (GMH) racecars.


Located between the permanent Victoria Park grandstands and the car race track, east of the pit area, 'Holden Heaven' will be dedicated to Holden fans with driver appearances, Holden team merchandise and car displays.

**M****Q MAP OF THE TRACK – DO YOU HAVE ONE?**

A Yes. This can be found in the following places –

- On the website – [www.clipsal500.com.au](http://www.clipsal500.com.au).
- In the Ticket Flyer.
- In the Local Resident and Business Information brochure (Community Relations Brochure).

**Q WHERE CAN I BUY CLIPSAL 500 ADELAIDE MERCHANDISE ON AND OFF THE TRACK?**

A Merchandise is available at several locations within the circuit during the event. These can be located by following the track map. You will find them marked with the legend symbol  on the track map in the Official Program or on the Ticket Flyer.

You can also pick up Merchandise from Clipsal 500 Adelaide HQ in the city;

191 Pulteney Street  
ADELAIDE SA 5000

Our Official Merchandise supplier is:

Graphpak Australia  
594 South Road  
ANGLE PARK SA 5010  
Telephone: (08) 8268-2866  
Fax: (08) 8268-5822  
[www.graphpak.com.au](http://www.graphpak.com.au)

More information is on the website [www.clipsal500.com.au](http://www.clipsal500.com.au)

**HISTORIC MOTOR CYCLE RACING DISPLAY**

The Two Wheeled Wonders are back! Magnificent machines such as Norton, Matchless, Velocette, Vincent, BSA and Triumph will be on track and in a special display area in the Murray Walker Extreme Machines Pavilion.

**Q WHAT WILL FEATURE IN MURRAY WALKER'S EXTREME MACHINES?**

A Murray Walker's Extreme Machines ... dream cars to make you drool.

Open to all Trackside, Grandstand and Corporate patrons at the 2010 Clipsal 500 Adelaide, Murray Walker's Extreme Machines will showcase the rarest, most expensive, fastest, high-tech machines from the world's leading manufacturers of super road cars. On show this year will be the Ferrari California, NEW drop top coupe, the Lamborghini Gallardo and American favourites the Ford Mustangs and Chevrolet Corvette. See them on display in a special pavilion and driven around the track.

The display will be located near the gold area of the circuit close to Gate 1 off Halifax Street where the Motorsport Museum used to be. **THIS DISPLAY WILL BE OPEN ALL FOUR DAYS AND THE CARS DRIVEN ON THE TRACK EACH DAY. NOWHERE ELSE WILL THIS BE SHOWN.**

## P

**Q PADDOCK PASSES – WHAT IS A PADDOCK PASS\*, AND CAN I PURCHASE A PADDOCK PASS WITH MY TICKET, OR AT THE EVENT\*\*?**

A \* A Paddock Pass is entry to the area immediately behind Pit Lane where you can get up close and personal with your favourite drivers, crews, cars and grid girls.

It's your opportunity to see the massive Transporters, get an autograph, take a photo and spot celebrities that are attracted to the best race around.

A\*\* Yes. Paddock Passes may be purchased as follows:

Tickets available from Clipsal 500 HQ. Ground Floor, 191 Pulteney Street, ADELAIDE (Cnr of Pulteney and Flinders Streets).

Tickets will also be available on circuit at the V8 Supercar Paddock Gate.

<b>Season Pass (4- Day)</b>	<b>\$35.00</b>
<b>Sunday only</b>	<b>\$25.00</b>
<b>Saturday only</b>	<b>\$20.00</b>
<b>Thursday and Friday only</b>	<b>\$10.00</b>

Ticket prices include all charges. Children 12 and under are admitted free when accompanied by a paying adult/s Paddock Pass holder.

**Q THE PARKING LOT – WHERE IS IT LOCATED?**

A The Parking Lot is located in the old Support Race Paddock on CBC Oval between Dequetteville Tce and Wakefield Rd.

Meet your mates at the biggest and best Beer Garden in town. Enjoy a drink, refuel at the food outlets and enjoy the sights from this impressive new location.

**Q PRICE CAP - WHAT IS PRICE CAP?**

A **PRICE CAP** is a promotion, which begins in conjunction with the 2010 race. Promotional girls hand out information brochures, inclusive of the application form during the event forms are also available from

ticket outlets on track. Price Cap offers the opportunity to purchase 2011 four-day grandstand tickets at 2010 listed prices. The offer closes June 30, 2010.

An application form may also be found in the Official Event Program, for sale in various locations around the circuit or visit our website for more information [www.clipsal500.com.au](http://www.clipsal500.com.au)

**Q PROGRAM - WHERE CAN I PURCHASE THE OFFICIAL EVENT PROGRAM?**

A The Official Program is on sale from local newsagents and from The Advertiser's front counter, 31 Waymouth Street, Adelaide. It will also be available for purchase at various locations around the circuit during the event and at Clipsal 500 HQ.

## R

**Q HOW CAN I FIND OUT ABOUT DAILY ROAD CLOSURES?**

A If you are a local resident, you should have received in your letterbox a copy of the 'Local Resident and Business Information Brochure'. If you have not received this, please contact the Clipsal 500 Adelaide office on (08) 8306 5500 and ask for one to be forwarded to you immediately or speak with Jane McDonough the Community Relations Officer. Details are also available under 'How to get there' on the events website [www.clipsal500.com.au](http://www.clipsal500.com.au)

Check Newspapers daily.

Traffic reports will be given as community announcements on most radio stations.

## S

**Q SKYSHOW – WHICH NIGHT WILL THE SKYSHOW BE ON?**

A Stratco SAFM Skyshow will start at approx 9.20pm Saturday March 13  
Free entry into the track from 6.30pm\* Free entry subject to venue and safety capacity.

## T

**Q TAXI - WHERE CAN I CATCH A TAXI DURING THE EVENT?**

A Rundle Rd will be used as a "drop of, pick up" terminal for taxis, limousines, hire cars and buses during the event.  
Gate 1 will also have a taxi waiting area.

**Q CAN I PURCHASE SINGLE DAY GRANDSTAND TICKETS?**

A No. Grandstand tickets provide entry for the 4-days of the event. Thursday, 11 March; Friday 12 March; Saturday, 13 March and Sunday, 14 March 2010.

**Q CAN GRANDSTAND (RESERVED SEATING) TICKET HOLDERS MOVE IN THE TRACKSIDE AREAS?**

A Yes.

**Q CAN TRACKSIDE TICKET HOLDERS MOVE IN THE GRANDSTAND (RESERVED SEATING) AREAS?**

A No. Trackside ticket holders are not permitted access to any of the grandstands or reserved seating areas.

**Q CAN YOU PURCHASE CLIPSAL 500 ADELAIDE TICKETS ON THE DAY OF THE RACE?**

A Yes.  
Tickets can be purchased at certain entrance gates of the event.  
Tickets are available from Ticketek outlets at gates 1, 3, 6, 7, 9, and 10.

**Q WHEN WILL TICKETS FOR THE 2011 EVENT BE AVAILABLE?**

A A special 'Price Cap' promotion will become effective in conjunction with the 2010 event. Application forms to obtain the ticket savings for the 2011 event will be available from Ticketek outlets at exit gates. A mail order booking form for the 2011 Clipsal 500 Adelaide tickets will be included in the 2010 Official Event Program.

If you are happy with the seating you have had at the 2010 event, the Price Cap promotion is not only a \$ saving, but allows you to request the same seats for the 2010 event. Even if you didn't attend the event this year, you can book now to ensure you have a seat next year.

**Q WHAT TIME DO EVENTS START ON THE CIRCUIT?**

A Events on the circuit commence at 8.15am Thursday, Friday, Saturday and Sunday.

**Q TRANSPORT – FREE BUSES, TRAINS & TRAMS**

All 2010 Clipsal 500 Adelaide ticket holders can travel free-of-charge to and from the event on any Adelaide Metro bus, tram or train service on all four days of the event.

Simply display your valid Clipsal 500 Adelaide ticket to the race on the day of travel and can ride free on any Adelaide Metro service.

Clipsal 500 Adelaide race fans wishing to utilise this free offer can get more information by contacting the Adelaide Metro infoline on (08) 8210 1000 or visiting [www.adelaidemetro.com.au](http://www.adelaidemetro.com.au).

## U • V

**Q ARE THERE ANY UNDER COVER GRANDSTANDS?**

A With the exception of Wakefield, Turn 10 grandstands and a limited area of Pit Straight Grandstand, all grandstands will be under shade cover for the 2010 event. Further details below:

Wakefield – Limited shade provided from trees.

Turn 10 – Grandstand shaded by trees.

Pit Straight – Section C, Block B, Seats 23-30 & Section C, Block B, All Seats & Section D, All Seats.

## W

**Q WHAT SHOULD I WEAR, AND BRING TO THE EVENT?**

A Wear comfortable shoes  
Clothing appropriate for the day  
Sun Screen (don't forget the children's protection)  
A hat  
Plastic raincoat (if it looks like it will rain)  
Earplugs

Binoculars

Small radio and headset will allow you to tune into the 500FMTV track frequency on 94.3FM and really keep in touch with the action.

**Q WEBSITE - WHAT IS THE CLIPSAL 500 ADELAIDE WEBSITE ADDRESS?**

A [www.clipsal500.com.au](http://www.clipsal500.com.au)

**Q WHAT CAN AND CANNOT BE TAKEN INTO EVENT GROUNDS? IE. CAMERAS, BBQS, ALCOHOL, GLASS BOTTLES, ESKYS ETC?**

A **WHAT CAN BE BROUGHT ON TO THE CIRCUIT –**

Small foam ice boxes / small foam eskys, folding chairs (into the Trackside only), but are NOT allowed to be taken into the Grandstands or reserved seating areas.

**WHAT CANNOT BE BROUGHT ON TO THE CIRCUIT –**

Any alcoholic beverages; any glass bottles or containers or glass objects (excluding sunglasses, binoculars and prescription glasses); any beverage containers with the manufacturer's seal broken; any drinks coolers or ice boxes (other than one predominantly constructed of polystyrene); any structure or item that may be used to erect a structure, or which is capable of supporting the weight of a person including, without limitation, any chairs, lounges, benches or stools (other than a folding chair or stool); no animals; no weapons of any kind; no fireworks.

Cameras and video cameras may be taken into the circuit area for personal use, however no shots must be sold for monetary gain.

**Q CAN FOLDING CHAIRS BE BROUGHT INTO THE EVENT GROUNDS?**

A Yes, folding chairs may be brought into the Trackside area *only*, they are NOT permitted in the Gold Area, grandstands or reserved seating areas.

The above restrictions are for the safety, comfort and protection of fellow patrons, and must be abided by.