

## Tickets

### 1. Q. What is the difference between a combo and a single ticket?

A. Single tickets allow you to attend one night's concert. If you would like to attend both concert nights, it is recommended you purchase a combo ticket so that you receive one ticket for each concert night at a discounted price! For example, a P4 single ticket is \$178.35. If you want to attend both concert nights, you can purchase a combo ticket for \$312.57 instead of purchasing two single concert tickets for \$356.70.

\*Discount only applies if you are purchasing the same tier for both nights.

\*Combo tickets are for ONE PERSON ONLY and are THE SAME TIER. You will receive two tickets, one per night. Combo tickets are NOT for two people.

### 2. Q. Since combo tickets go on sale first, will it be difficult for me to get a good seat if I only want a single ticket?

A. No; we limit the number of combos to ensure that there will be plenty of good seats to go around.

### 3. Q. Are the convention tickets included in the prices?

A. Entry into the convention is open to the public at no cost, but entry restrictions will be implemented based on the lawful capacity of the venue. Follow our facebook page for details regarding convention <https://www.facebook.com/LetsKCONAustralia>

### 4. Q. What are the Ticket Benefits?

A. Each ticket has its own benefits regarding the chance of joining the following programs: Fan Engagement, Red Carpet and Sound Check.

Guarantee gives you a full promise to attend the program, and Chance means that you will have a possibility to participate in an artist's program through lucky draw done at KCON site.

Sound Check would allow you to visit exclusive artist rehearsal preparing for the KCON concert.

Goodie Bag consists of merchandises that would remind you of the great time spent with the K-Pop stars in KCON.

### 5. Q. I'm confused about which sections P1-P4 are?

A. P1-P4 refers to the different seating tiers of the concert venue! The seating chart for KCON 2017 AUSTRALIA can be viewed here. Please note that P3-P4 are ALL LOWER LEVEL! The only difference is the location within the Qudos Bank Arena.

### 6. Q. Are the combo tickets only on sale on the 11<sup>th</sup> August? Can I buy them after the 11<sup>th</sup> August?

A. No, they are on sale *from* the 11<sup>th</sup> August. You can buy them as long as they are available!

### 7. Q. Can we choose our seat when purchasing a ticket?

A. You are able to choose which price category you want (P1-P4), but the ticketing outlets we use will always provide you with the best seating available.

### 8. Q. Which websites will KCON tickets be sold on?

A. For KCON AU, Ticketek is the official ticketing partner for the Qudos Bank Arena. This is the only authorised ticket seller.

### 9. Q. What is the difference between GA for Platinum and P1 & P2 / Reserved for P3 & P4?

A. GA is standing. Reserved is seated.

### 10. Q. Can I purchase 2 combo tickets for myself and a friend or do we have to purchase them separately?

A. Yes, you can purchase your combination tickets together. By purchasing your combo tickets in one transaction, you will be able to sit next to each other!

**11. Q. Is there a maximum amount of tickets that I can purchase?**

A. Yes, you can purchase up to 4 combo tickets and 8 single tickets.

**12. Q. Will tickets be sold on mobile?**

A. Yes! [www.ticketek.com.au](http://www.ticketek.com.au)

**13. Q. If I get a combo ticket for P1-P4 will I have double the benefits listed?**

A. Yes! P1-P4 ticket holders will get double benefits indeed. But don't be confused about Platinum tickets. The guaranteed number ensures actual High-touch opportunity in total over both days.

i.e) 1 guarantee for P1 Combo means Two(2) opportunities over 2days

2 guarantee for PLATINUM means literally Two(2) opportunities over 2days

**14. Q. Are there ticket options for those with a disability?**

A. Yes! Please see venue website for information. [Click here](#)

**15. Q. Are there any additional fees on the concert ticket prices that are listed?**

A. Ticketek will charge a one off ticket delivery fee subject to how you would like to receive your tickets.

**16. Q. I need to know something about Ticketek!**

A. [www.ticketek.com.au](http://www.ticketek.com.au)

**17. What is the red carpet?**

A. Red carpet is an event for the fans to see all the KCON artists appearing that day for the concert. You will have an opportunity to meet the artists before they appear at the concert stage.